

to our guests

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aka.

Welcome to AKA Rittenhouse Square. We are pleased to have you staying with us and wish to make your stay as comfortable and relaxing as possible.

AKA balances the style and hospitality of an intimate hotel with the space and comfort of a full appointed luxury condominium. Specializing in stays of a week or longer, AKA stands for unparalleled metropolitan locations; signature design; and exceptional business, fitness and lifestyle services.

Our staff is empowered to respond to any request that you may have, but if you need further assistance please contact me in my office at 215.825.7005.

Please take a moment to look over the enclosed cards that provide information about our property and Resident Services, along with stores and services available in the neighborhood. If you need further information or need help operating or adjusting anything in your suite, please ask. We'd like to make your visit as enjoyable as possible.

Once again, thank you for choosing AKA Rittenhouse Square.

Sincerely,

Lori Coopersmith

Managing Director

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a.kitchen

Offering preferred seating for AKA residents, the on-site restaurant at AKA Rittenhouse Square presents high quality seasonal dishes with bold flavors; the city's most unusual and interesting wine list; superb cocktails; and craft beers served in a laid-back, pretense-free environment.

The casual and sophisticated atmosphere, created by NYC architect Edward Asfour, is enhanced by a warm and modern interior of white oak, patinated steel and Vermont marble. There is also a ten-seat open kitchen and storefront which opens completely for comfortable park side dining. A.kitchen received a glowing Three-Bell review from the Philadelphia Inquirer's restaurant critic, Craig LaBan, and continues to attract attention from the media and locals around the neighborhood.

a.kitchen is open seven days a week serving breakfast, lunch and dinner. All major credit cards are accepted. For reservations, please dial 7030 from your suite.

a.bar

Introducing a new sibling to a.kitchen at AKA Rittenhouse Square, on the corner of 18th and Walnut Streets. A refined, yet unpretentious bar focussing on superb wines, craft beers and cocktails, a.bar is a lively addition to the AKA resident experience and the entire historic Rittenhouse Square neighborhood. Open daily for lunch and dinner, a.bar offers preferred seating and a private entrance for AKA residents.

a.fitness

Feel like a workout? Sweat it out at a.fitness, AKA Rittenhouse Square's newly-designed on site fitness center, located on the second floor and open to residents seven days a week, from 5 am – 11 pm. You will find brand new state of the art equipment including low impact treadmill; elliptical fitness cross trainer and personal viewing screens. Personal training sessions are available and can be scheduled by the Resident Services Team. For a more intense workout, classes or specific weight training equipment, AKA Rittenhouse Square has partnered with The Sporting Club at The Belleview, which will accommodate AKA residents at no additional cost. The club features a 25-meter indoor swimming pool, basketball and racquetball courts, and studios for yoga, spinning, and more.



RESIDENT SERVICES

Our Resident Services team is available and at your service 24 hours a day, seven days a week. They are equipped to provide many services including restaurant recommendations and reservations, purchasing concert or event tickets, arranging floral deliveries, limousine or car services, or scheduling salon or spa appointments. Contact Resident Services for assistance for anything you may need by dialing 0.

PHONE SERVICE

Upon check in, you will be provided with your personal telephone extension, which rings directly to your suite. You may receive calls directly to your suite without going through the Resident Services desk. Or, feel free to have your callers dial the front desk at 215.825.7000 and we will gladly transfer any calls to your suite. Should you not be available, your caller will be able to leave you a voicemail message on your suite's voicemail system. Your phone will have a blinking message light when a message has been left for you. In order to retrieve your messages dial 55 and follow the voice prompted instructions. Please see the additional instructions for information on the use of specific phone and voicemail functions.

Phone

- Resident Services Desk—press 0
- AKA Rittenhouse Square's main number is 215.825.7000
- Suite phone number is provided upon check-in.
- Suite Extension is last 4 digits of suite phone number. You can call another suite by dialing the suite number. Press 2 + suite number for floors below 10. Dial suite number for floors 10 and above. For Penthouse dial 140 + Penthouse number
- Local (215 area code only) calls are free

Dialing instructions

Domestic telephone calls: dial 9 + 1 + area code + number

International: 9 + 011 + country code + city code + number

Country Codes:

Australia +61 · France +33 · Germany +49 · Hong Kong +852 · Italy +39 · Ireland +353 · Russia +7 · South Africa +27 · Spain +34 · Sweden +46 · Switzerland +41 · United Kingdom +44 · United Arab Emirates +971

Telephone charges .

- **Domestic long distance and toll calls** 10 cents per minute
- **International calls** Please contact Resident Services for rates
- **Directory assistance** \$1.50 per call
- **Operator assisted calls** Paetec operator assisted rate + 100%

aka.**INTERNET****Wireless and wired high-speed internet access**

High-speed internet access is available in all suites and is provided free of charge.

To access internet

- Each suite has a private network for Internet access via a wireless cable modem.
- You can connect to your suite's private network with a Cat 5 cable or wirelessly.
- You can connect directly to your private network by plugging a Cat 5 cable into any blue wall jack in your suite. If you need a Cat 5 cable, ask at the Resident Services Desk.
- A computer with WiFi is needed to connect to the Internet wirelessly. Each suite's private network has a unique SSID and password. To connect wirelessly, view available wireless networks on your computer. The SSID is your suite number (suite+#). The network is secured by WPA-PSK encryption. Resident Services can provide you with the password to get connected wirelessly. No password is needed if you are connecting with a Cat 5 cable directly to your computer.

DIGITAL CABLE TV

- Cable TV is provided via Comcast Cable.
- There are more than 200 digital channels of domestic and international programming including 100+ HD channels and the HBO premium package. Current channel lineup can be found under controller in TV cabinet.
- DVR and specialty stations can be added to the digital package at an additional cost. Please inquire with Resident Services for more information.

HOUSEKEEPING

Housekeeping will be provided once a week for guests staying five or more nights. Daily housekeeping is provided for guests staying less than five nights. Housekeeping will be completed between 8:30 am – 5:30 pm. If you prefer your suite to be serviced at a specific time or on a specific day of the week, or would like an additional housekeeping service visit please call the Resident Services desk by dialing 0 to arrange your request. Additional housekeeping days will incur an additional charge.

Trash removal Please note that we remove trash from all suites every day between 10am and noon. If you do not want us to collect your trash every day, please call Resident Services. In order to ensure a clean environment for all AKA residents we kindly ask that you do not leave your refuse in the hallway.



Maintenance requests If you experience a mechanical problem in your suite, please contact Resident Services by dialing 0 so that we may have our engineering staff quickly address the issue.

DRY CLEANING & LAUNDRY SERVICES

Same-day valet dry cleaning and laundry service are available, Monday through Friday. Please bring items to the Resident Services desk by 9:00 am and they will be returned back to the Resident Services and available for pick-up after 6:00 pm. Please call the Resident Services desk by dialing 0 before 8:30 am if you prefer to have your items picked-up from your suite.

DELIVERIES

Resident Services will accept and store guest packages and will contact you by phone when a package has been accepted on your behalf. Please note we can only accept packages for guests registered in our system.

MAILING ADDRESS

If you'd like to receive mail during your stay please use the following address:

Registered Guest Name
c/o AKA Rittenhouse Square
135 South 18th Street, Suite _____
Philadelphia, PA 19103

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Below is a selection of stores and services located in the neighborhood. If you need further assistance please speak with our Resident Services team and they will be happy to locate whatever you may need.

EMERGENCY CONTACT

Emergency Number 911

Police/Fire/Ambulance 911

Philadelphia Police Department (9th District)
401 North 21st Street 215.686.3090

MEDICAL SERVICES

Children's Hospital of Philadelphia

324 South 34th Street 215.590.1000

Pennsylvania Hospital

800 Spruce Street 215.829.3000

Thomas Jefferson University Hospital

111 South 11th 215.955.6000

Temple University Hospital

3401 North Broad Street 215.707.2000

Wills Eye Hospital

840 Walnut Street 215.928.3000

DENTAL EMERGENCY

Philadelphia County Dental Society 215.925.6050

DRUG STORE/PHARMACIES

CVS (Open 24/7) 1826 Chestnut Street at 19th Street

Rite Aid 1628 Chestnut Street, near 17th Street 215.564.2790

BANKS AND ATMS

PNC Bank 1849 Walnut Street 215.496.1230

Bank of America 1818 Market Street 800.841.4000

TD Bank 1726 Walnut Street 215.565.1655

Firsttrust Bank 1901 Walnut Street 215.963.0744

Sovereign Bank 2000 Market Street 215.854.1755

Wells Fargo Bank 1712 Walnut Street 215.790.0415

CURRENCY EXCHANGE

American Express Travel

1600 John F. Kennedy Blvd. 215.587.2300

BUSINESS NEEDS AND SHIPPING

Fedex Kinko's 216 South 16th 215.732.2033

Staples 1500 Chestnut Street 215.864.9520



POST OFFICES

2037 Chestnut Street 215.567.3773

1500 John F. Kennedy Boulevard 215.496.9681

TRANSPORTATION

PHILADELPHIA INTERNATIONAL AIRPORT (PHL)

General Information (24hr) 215.937.6937

Lost & Found 215.937.6888

Automated Flight Information 800.745.4283

CAR RENTALS

Avis Rent-A-Car 2000 Arch Street 215.563.4477

Alamo (Airport) 36 South 19th and Ludlow 215.492.3690

Enterprise Car Rental 36 South 19th Street 215.751.1460

LIMOUSINE SERVICES

Celebrity Limo Malvern, PA 610.651.2800

Dave's Best Limousine Service

(Low \$) Philadelphia 215.288.1000

First Class Luxury Limos (Paul Callaghan)

Delran, NJ 856.461.3300

For driving directions please visit www.mapquest.com

PUBLIC TRANSPORTATION

Amtrak amtrak.com 800.872.7245

Greyhound Bus Line greyhound.com 215.849.8966

Patco Speedline 215.922.4600

(Philadelphia Local and New Jersey Stops)

Septa Bus and Subway Headquarters septa.com 215.580.7800

TAXIS/CAR SERVICE

Cabs are readily accessible at the entrance of AKA. Please see Resident Services for assistance.

City Cab Co. 6821 Norwitch Drive 215.492.6500

Yellow Cab 8125 Frankford Avenue 215.333.3333

AUTO REPAIR SHOP

Midas 4138 Market Street 215.382.3298

Pep Boys 1000 S.Colombus Blvd 215.463.9830

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BOOKSTORES**Barnes and Noble** 1805 Walnut Street 215.665.0716**Joseph Fox Bookshop** 1724 Sansom Street 215.563.4184**Whodunit Philadelphia Books** 1931 Chestnut Street 215.567.1478**PUBLIC LIBRARY****Free Library of Philadelphia** 1905 Locust Street 215.685.6621

(need id and public address first time)

DEPARTMENT STORES**Boyd's** 1818 Chestnut Street 215.564.9000**Franklin Mills Mall (Outlets)**

1455 Franklin Mills Circle 215.632.1500

Macy's 1300 Market Street 215.241.9000**King of Prussia Mall**

160 North Gulph Road, King of Prussia 610.265.5727

BOUTIQUE SHOPPING**Rittenhouse Row District**

Walnut Street between Broad and 18th Streets

www.rittenhouserow.org**GROCERY STORES****DiBruno Bros Gourmet Market**

1730 Chestnut Street 215.665.9220

Sue's Produce 114 South 18th 215.241.0102**Super Fresh** 10th and South Street 215.238.8859**The Rittenhouse Market** 17th and Spruce Street 215.985.5930**Trader Joe's** 2121 Market Street 215.569.9282**Whole Foods Market** 2001 Pennsylvania Avenue 215.557.0015

If you'd like us to stock some things in your refrigerator or suite while you're out and about for the day, just ask, and we'll get what you need. And, of course, if there's anything else we can do for you, please let us know how we may help make your stay most enjoyable.

DRY CLEANERS/LAUNDRY SERVICES**Savoy Cleaners** 266 South 18th 215.790.1153**SHOE REPAIR****Doms Shoe Service** 203 S. 20th 215.972.0098**FLORIST****George Baker Flowers** 215.545.8448**Flower Expressions** 215.665.9103**Flower & CO** 215.989.9171



WINE & LIQUORS

Pennsylvania State Liquor Stores (Wine & Spirits Shop)
2040 Market Street 215.241.1497
The Corner Foodery (craft and imported beer)
1710 Sansom Street 215.567.1500

HARDWARE

Rittenhouse Hardware 2001 Pine Street 215.735.6311

MOVIE THEATERS

Rave Motion Pictures University City 6
230 South 40th 215.386.3300
Ritz Movies (3 Locations) www.ritzfilmbill.com
Roxy Theatre 2023 Sansom Street 215.923.6699

SALONS/DAY SPAS

Adolf Biecker Spa & Salon 1605 Sansom Street 215.735.6404
Pure Bliss Wellness Center & Spa (In-House Massages)
1704 Walnut Street 215.732.7873
Thunder Hair Salon 110 South 19th 215.563.2665
Toppers Spa & Salon 117 South 19th 215.496.9966
I'm Sergio (Men's Salon) 1825 JFK Blvd 216.454.6381

PLACES OF WORSHIP

CHURCHES

Arch Street United Methodist Church (Methodist)
55 North Broad Street 215.568.6250
First Baptist Church (Baptist)
1636 Samson Street 215.563.3853
Holy Communion Church (Lutheran)
2110 Chestnut Street 215.496.9116
Presbyterian Foundation of Philadelphia
1845 Walnut Street, Suite 12 215.965.1910
Saint Mark's Episcopal Church
1625 Locust Street 215.735.1416
Saint Patrick's Catholic Church (Roman Catholic)
242 South 20th Street 215.735.9900

SYNAGOGUES

Temple Beth Zion-Beth Israel 300 South 18th St 215.735.5148
Vilna Congregation 509 Pine Street 215.563.3853

NON-DEMONINATIONAL

Philadelphia Ethical Society
1906 Rittenhouse Square 215.735.3456

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EDUCATION AND CHILD CARE**CHILD CARE SERVICES****Friend's Child Care Center** 1501 Cherry Street 215.241.7011**King's Child Care Center** 2204 Walnut Street 215.564.3457**Your Other Hands** 714 S. Colorado Street 215.790.0990**HIGHER EDUCATION****Art Institute of Philadelphia** 1622 Chestnut Street 800.275.2474**Drexel University** 3141 Chestnut Street 215.895.2400**Lasalle University** 1900 West Olney Avenue 215.951.1300**Moore College of Art and Design** (for women)

20th and Benjamin Franklin Parkway 215.965.4000

Pierce College 1420 Pine Street 215.545.6400**St. Joseph's University** 5600 City Avenue 610.660.1000**Temple University** 1801 North Broad Street 215.204.7000**University of Pennsylvania** 3451 Walnut Street 215.898.5000**PRIVATE SCHOOLS****Friends Select School** (Pre-K thru 12)

17th and Benjamin Franklin Parkway 215.561.5900

The Philadelphia School (K-8)

2501 Lombard Street 215.545.5323

PUBLIC SCHOOL**School District of Pennsylvania**

440 North Broad Street 215.400.4000

AREA ATTRACTIONS**HISTORIC SITES****Betsy Ross House** 239 Arch Street 215.686.1252**City Hall** Broad and Market Streets 215.686.1776**City Tavern** 2nd and Walnut Street 215.413.1443**Congress Hall** 150 Chestnut Street 215.965.2305**Declaration House** 7th and Market Street 215.965.2305**Eastern State Penitentiary** 2124 Fairmount Ave. 215.236.3300**First Bank of the United States** 120 South 3rd 215.597.8974**Franklin Court** 316–322 Market Street 215.965.2305**Franklin's Grave** 5th and Arch Street**Free Quaker Meeting House** 500 Arch Street 215.965.2305**Independence Hall** 5th–6th and Chestnut Street 215.965.2305**Independence National Historic Park** 215.965.2305**Independence Visitor Center** 6th and Market St. 800.537.7676**Liberty Bell Center** 5th–6th on Market Street 215.965.2305**National Constitution Center** 525 Arch Street 215.409.6600

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MUSEUMS**Academy of Natural Sciences**

1900 Benjamin Franklin Parkway 215.299.1000

African American History Museum

701 Arch Street 215.574.0380

American Philosophical Society 104 South 5th 215.440.3440**The Barnes Foundation**

2025 Benjamin Franklin Parkway 215.278.7200

Franklin Institute 222 North 20th 215.448.1200**Mütter Museum** 19 South 22nd 215.563.3737**National Museum of American Jewish History**

55 North 5th 215.923.3811

NJ State Aquarium Camden, New Jersey 856.365.3300**Pennsylvania Academy of the Fine Arts**

118-128 North Broad Street 215.972.7600

Philadelphia Museum of Art / Rocky Statue

26th and the Benjamin Franklin Parkway 215.763.8100

Please Touch Museum

4231 Avenue of the Republic 215.581.3181

Rodin Museum

22nd and Benjamin Franklin Parkway 215.568.6026

United States Mint

151 North Independence Mall East 215.408.0209

University of Pennsylvania Museum**of Archeology and Anthropology**

3260 Spruce Street (on campus) 215.898.4000

PHILADELPHIA ATTRACTIONS**Boathouse Row** 26th and Kelly Drive**Chinatown** 8th–11th Arch–Vine Street**National Constitution Center** 525 Arch Street 215.409.6600**Fairmount Park** along Kelly Drive 215.683.0200**Italian Market** 9th between Christian–Federal**JFK Plaza - Love Park** 16th and JFK Boulevard**Kimmel Center**

300 South Broad Street 215.790.5800 tickets 215.893.1999

Penns Landing 100 South Columbus Avenue 215.928.8801**Pennsylvania Convention Center** 1101 Arch Street 215.418.4700**Philadelphia Zoo** 3400 West Girard Avenue 215.243.1100**Reading Terminal Market** 12th and Arch Street 215.922.2317**South Street** between Front Street and 8th**Welcome Park** 240 South 2nd 215.965.2305

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Aside from AKA Rittenhouse Square's own **a.kitchen**, Philadelphia offers an array of great dining choices—such a large number that one can feel overwhelmed in trying to choose. Below (in no particular order) are our current favorites, restaurants that consistently deliver some of the best experiences in the Philadelphia dining world. These are not necessarily the fanciest places or highest praised (though some are), but instead are a compelling selection that any knowledgeable foodie insider would be comfortable suggesting.

Barbuzzo 110 South 13th Street 215.546.9300

Mediterranean small-plates restaurant and bar located in the trendy Midtown Village section of Center City. With a wood-burning oven for pizzas & roasting, the food is bold and flavorful. Skip desert—instead go across the street to Capogiro—for some smooth and luscious gelato.

Barclay Prime 237 South 18th Street 215.732.7560

Cutting-edge steak from uber-restauranteur Stephen Starr. Perhaps the best steaks in the city, in a pleasingly un-steakhouse atmosphere. And they have Kobe beef, of course.

Village Whiskey 118 South 20th Street 215.665.1088

A classic American bar with over 80 whiskeys and serving what is arguably, though hotly debated, the best burger in town. Great for late night eating and drinking.

Vetri 1312 Spruce Street 215.732.3478

The city's finest Italian restaurant, often touted as one of the country's best, though with only 34 seats, a very tough reservation to get, indeed. Marc Vetri is without equal in the kitchen. Also, a stellar wine list, ably overseen by co-owner Jeff Benjamin.

Zama Sushi 128 South 19th Street 215.568.1027

Traditional Japanese with a modern twist from ex-Morimoto protege Zama Tanaka. In addition to perfectly sourced and sliced fish, Zama has created compelling maki rolls named after local celebs—with a portion of the proceeds going to charity.

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Fork 306 Market Street 215.625.9425

Warm and casual upscale Old City bistro that adds a touch of class and grace to the neighborhood. With one of the more appealing dining bars in town, as well as a superbly edited wine list focusing on small producers, Fork is great for a relaxed dinner or a glass of wine after a Ritz movie.

Zahav 237 Saint James Place 215.625.8800

Zahav showcases the Israeli-Mediterranean cuisine of Chef/Owner Michael Solomonov. In 2008, Zahav was named one of Esquire's Top 20 New Restaurants in America and Philadelphia Magazine selected Zahav as its Best New Restaurant. The main dining room features authentic Middle Eastern cuisine and open-coal cooking in a casual and fun setting.

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Sitting proudly on what may be Philadelphia's most bustling corner, 18th and Walnut Streets, the majestic twelve-story AKA Rittenhouse Square has been respectfully transformed with stylish, up-to-the-minute interiors while preserving the building's magnificent historic façade. Ideally located on the eastern side of Rittenhouse Square—the gem of the five open-space parks planned for the city by William Penn during the late 17th century—one can cross over Walnut Street and head into the park for an afternoon of reading or sunbathing, taking a break for an espresso or coffee at the trendy café La Colombe, or heading east, take a walk to Broad Street and the Rafael Vinoly-designed Kimmel Center for the Performing Arts, home to the outstanding Philadelphia Orchestra.

The Rittenhouse Square neighborhood is a perfect balance of residential dwellings with a lively commercial and cultural life. Originally called Southwest Square, Rittenhouse Square is named after David Rittenhouse, a descendant of the first paper-maker in Philadelphia, German immigrant William Rittenhouse. Today, the tree-filled park is surrounded with trendy shops, restaurants, and luxury apartments. Its green grasses and benches are major lunch-time destinations for workers in Philadelphia's Center City neighborhood, while its lion and goat statues are popular gathering spots for small children and their parents.

More broadly, the name Rittenhouse Square is used informally to designate neighborhood surrounding the Square itself, at its greatest extent encompassing most of the western half of Center City, from Market Street in the north to South Street in the south, and from Broad Street on the east to the Schuylkill River on the west. This area of the city, particularly the blocks to the south of the square, contains some of the most expensive real estate in Philadelphia.

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To ensure your furnished suite feels like a home away from home, we have provided the following kitchen, bedroom, bathroom, and living room items. These should provide for a comfortable and enjoyable stay but if there is anything additional that you require please dial 0 to reach the Resident Services desk so that we may satisfy your request.

living room 46" sony bravia lcd television · sony dvd player · orchid · where guestbook

linens *one of each:* custom tailored coverlett and bedskirt · mattress pad · white cotton woven blanket · bath mat · luxe triple sheeting package *two/three of each:* hypo allergenic softique pillows with pillowcases and pillow protectors · new generation soft and downey pillows with pillowcases and pillow protectors (pillows vary based on bed size) *six of each:* egyptian cotton bath towels · egyptian cotton hand towels · egyptian cotton wash cloths

bedroom *per bedroom:* 32" sony bravia lcd · cordless telephone w/ voice mail · aka note pad and aka pen · two aka bath robes · one aka bath robe in second bedroom (if applicable)

bathroom *one of each per bathroom:* wastebasket · ionic 1875 watt hair dryer

kitchen *one of each:* microwave oven and stainless steel appliances · rectangular serving platter · 7 pc. stainless steel cookware set · stainless steel measuring spoon & cup set · pair of scissors · comfort grip can opener · chrome wing corkscrew · 3 pc. chef 's knife set · 3 pc. stain-shield storage bowl set · solid spoon, slotted spoon, slotted turner, and wide turner · tongs · krups automatic drip ten cup coffee maker · glass cutting board · cuisinart compact two slice toaster · wastebasket · oxo colander · baking sheet · wrapped sponge · oxo dust pan and brush · cutlery tray · pyrex glass square & rectangular bakeware set and measuring cup · copco tea kettle · hand towel · kitchen aid silicone potholders *six of each:* dinner plates, salad plates and soup bowls · coffee cups with saucers · dinner forks, salad forks, dessert spoon, dinner knives, and teaspoons · large and medium beverage glasses · wine glasses

entry closet ironing board with rowenta powerglide iron

utilities included heat, hot water, electricity, digital cable with HBO, wireless internet service & local telephone service

furnishings subject to change